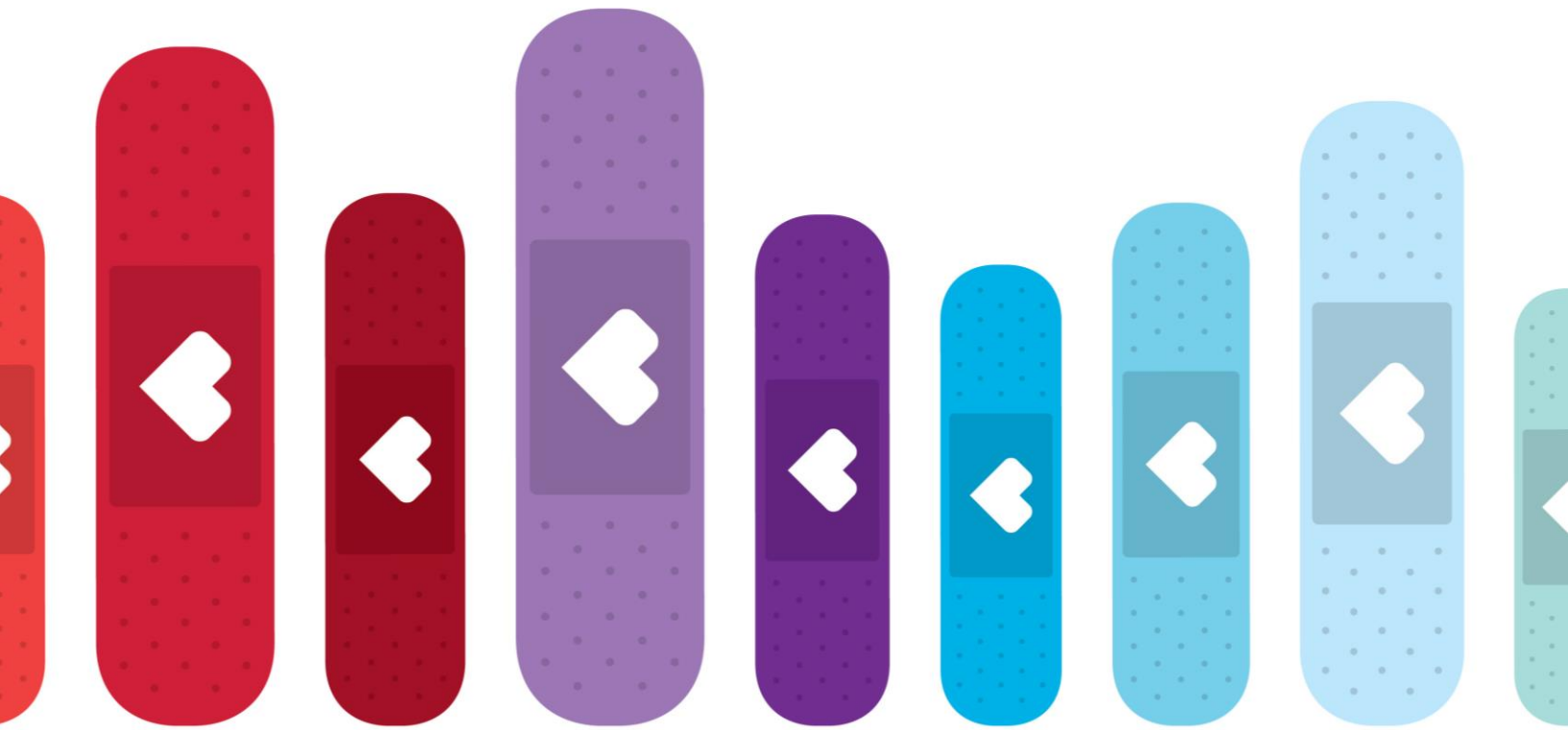


Vaccine Voucher Program Guide



Vaccine Voucher Program Guide



Voucher Overview:

- Enrollment in CVS Health's voucher program allows organizations to be invoiced directly for their eligible participants' vaccinations.
- Once enrollment is complete, a confirmation email will be sent from Vaccines@Script-Claim.com.
 - ScriptClaim is CVS Pharmacy's third-party vaccine claims and payment processor.
 - Confirmation email will include organization's vaccine voucher link, W9 and copy of agreement.
- CVS Health's voucher program model is a standardized offering, providing unique ID vouchers that can only be utilized once by eligible participants. Organization is responsible for distribution of the vaccine voucher link to eligible participants for whom the organization is covering the cost of the vaccine.
- The eligible participant will access the link to create and obtain a one-time use unique voucher to present to the CVS pharmacy team to receive covered vaccinations.
- Organization is invoiced monthly for redeemed vouchers.

Vaccinations Available	2024 Voucher Pricing
Influenza Standard (under age 65)	\$62.00
Influenza Senior (65 & older)	\$108.00
COVID-19	\$175.00
Hepatitis A	\$125.00
Hepatitis B	\$172.00
Hepatitis A & B	\$165.00
Human Papillomavirus (HPV)	\$315.00
Measles, Mumps, and Rubella (MMR)	\$120.00
Meningococcal (Meningitis)	\$252.00
Pneumococcal (Pneumonia)	\$312.00
Respiratory Syncytial Virus (RSV)	\$350.00
Shingles (Shingrix)	\$235.00
Tetanus, Diphtheria, and Pertussis (Tdap)	\$81.00

Vaccine Voucher Program Guide





Initiating the Voucher Process:

To begin the process of enrolling in the CVS Health Voucher Program, the individual authorized to sign on behalf of your organization should visit scrxflu.com/CVSVaccines.aspx to complete the agreement for the voucher program, via the ScriptClaim portal.

NOTE: If a broker has the authority to sign on behalf of the client and bind the client to the terms and conditions of the contract, the broker may proceed with the contracting process. If the broker does not have the authority to sign and bind the client to the contract, please provide the link to the vaccine contracting portal to the appropriate party to sign and obtain a contract.

Program Enrollment and Contracting:



How does it work?
[Learn more](#)

Your Organization
Thank you for your interest in the Vaccine Voucher through CVS Pharmacy.
To get started, please answer a few questions about your organization.

Which best describes your organization? ▾

Address and Contact:
Please provide a few details about the organization you are requesting for.

Organization Name

Address

City

State

Zip Code

Contact Name ⓘ

Phone Number ⓘ

Contact Email ⓘ



Start Date 📅

[Continue](#)

Vaccine Voucher Program Guide




Program Enrollment and Contracting:

How will your organization be paying for these vaccinations?

Direct Bill - Voucher Only

- Bill the organization for all vaccines using a voucher.
- Organization is responsible for distributing a voucher enrollment link to eligible participants.
- The Eligible Participant will access the link to create an obtain a one-time use, unique voucher to present to the CVS Pharmacy team to receive covered vaccinations.
- Organization will be invoiced monthly for each voucher redeemed.

 Please note the organization is responsible for distributing a vaccine voucher to any direct bill participants. The link provides participants with a single-use voucher the CVS pharmacy team will accept as payment for covered vaccinations.

Primary Billing Contact

Who should we contact with billing information?

Use the same information provided for your organization as the billing contact.

Primary Contact Full Name

Billing Address

City

State

Zip Code

Phone Number ⓘ

Email Address ⓘ

Add Secondary Billing Contact

Direct Bill Selection

Please choose the vaccines you would like to direct billed to your organization.

- Influenza Standard (under age 65) - \$62 per dose
- Influenza Senior (65 & older) - \$108 per dose
- Covid-19- \$175 per dose
- Hepatitis A - \$125 per dose
- Hepatitis B - \$172 per dose
- Hepatitis A&B - \$165 per dose
- Human Papillomavirus (HPV) - \$315 per dose
- Measles, Mumps, and Rubella (MMR) - \$120 per dose
- Meningococcal (Meningitis) - \$252 per dose
- Pneumococcal (Pneumonia) - \$312 per dose
- Respiratory Syncytial Virus (RSV) - \$350 per dose
- Shingrix (Shingles) - \$235 per dose
- Tetanus, Diphtheria, and Pertussis (Tdap) - \$81 per dose

[Continue](#)

Vaccine Voucher Program Guide



Common FAQs

What is the voucher program?

The voucher program allows organizations to cover all or some of their participants' vaccinations. Enrollment in the voucher program allows organizations to be invoiced directly for their participants' vaccinations.

What vaccine can be covered through the voucher program?

- Influenza Standard (under age 65)
- Influenza Senior (65 and older)
- Covid-19
- Hepatitis A
- Hepatitis B
- Hepatitis A & B
- Human Papillomavirus (HPV)
- Measles, Mumps, and Rubella (MMR)
- Meningococcal (Meningitis)
- Pneumococcal (Pneumonia)
- Respiratory Syncytial Virus (RSV)
- Shingrix (Shingles)
- Tetanus, Diphtheria, and Pertussis (Tdap)

Do you need to choose all the vaccines listed above to enroll in the voucher program?

Choose one or as many vaccines listed above to be covered through the voucher program.

Are any vaccines excluded from coverage with the voucher program?

Flublok is excluded from coverage with the vaccine voucher program.

If I am having issues enrolling in the voucher program, who can I contact?

For technical difficulties, please contact ScriptClaim at Vaccines@Script-Claim.com or call 800-970-5821 (7am-7pm ET Monday-Saturday).

When will the voucher expire?

Influenza vouchers are only available between September 1, 2024 and March 31, 2025. All other vaccinations are available starting September 1, 2024 through August 31, 2025. You have the option to contact ScriptClaim at Vaccines@Script-Claim.com to request that vouchers be terminated sooner.

Vaccine Voucher Program Guide






Common FAQs


How will I receive my voucher?


Unique ID Voucher enrollment link will be sent to your organization via email.

[EXTERNAL] CVS Vaccines

 ScriptClaim <vaccines23@script-claim.com>
To

  Reply

 If there are problems with how this message is displayed, click here to view it in a web browser.

Start your reply all with: [Thank you!](#) [Got it, thanks!](#) [Received, thank you.](#)  Feedback

**** External Email - Use Caution ****

Thank you for your enrollment in the CVS Vaccine Voucher Program.

The link to your organization's Vaccine Voucher is
<http://www.scrxflu.com/CVS24vr.aspx?ClientContractID=K24T0422>

Next Steps:

1. Please distribute the CVS Vaccine Voucher link to Eligible Participants.
 - a. An Eligible Participant means an individual who has been identified by your organization as eligible for the services.
 - b. The CVS Vaccine Voucher can be printed or downloaded on the Eligible Participant's phone.
2. To register for a vaccination, please make an appointment at <https://www.cvs.com/immunizations/get-vaccinated>. Eligible Participants will enter the CVS Vaccine Voucher information when registering online for their vaccination appointment.
 - a. The voucher must be presented to the CVS immunizer at the time of vaccination.

If you have any questions or concerns regarding this process, please contact vaccines@Script-Claim.com.

Please keep this e-mail for your records.

A **Unique ID Voucher** will generate a unique voucher ID number that can only be used once and by the eligible participant. A confirmation email will be sent from Vaccines@Script-Claim.com that will include the organization's CVS voucher link, W9, and copy of the agreement. The organization should distribute the CVS voucher link to the eligible participants for whom the organization is covering the cost of the vaccine. The eligible participant will access the link to download the CVS voucher that will be unique to the participant.

Who will be providing invoices for redeemed vouchers?

ScriptClaim will invoice the organization.

What is the pricing for vaccinations associated with this program?

Pricing for all vaccines covered through the voucher program will be displayed during the contracting process when you select the products you wish to cover. See page 2 for current pricing.

Can we allow for rate exceptions or language updates to the contracts?

There are no exceptions to rates or language modifications within our contracts.

Vaccine Voucher Program Guide



Common FAQs

How can an organization terminate their contract?

To terminate the contract, the organization must provide written notice to:

CVS Pharmacy, Inc.

One CVS Drive

Woonsocket, RI 02895

Attn: Immunization Team, Product Development

With a copy to: VaccineClinics@CVSHealth.com at least 30 days before the requested termination date. CVS will then notify ScriptClaim of the request for termination.

How should participants register for a vaccine?

Participants should make an appointment at www.cvs.com/immunizations/getvaccinated or on the CVS Pharmacy app to register for a vaccination.

What is the method of payments?

The preferred method for payment is ACH or check; however, ScriptClaim will accept a credit card which will yield a 3.5% processing fee for all credit cards transactions.